



Fujitsu FSP:GATS20Z00ATSW3 warranty/support extension 1 license(s) 1 year(s)

Brand : Fujitsu

Product code: FSP:GATS20Z00ATSW3

Product name : FSP:GATS20Z00ATSW3

Support Pack, 12 Month, On-site, 9h x 5d, Next Business Day Response Time, E-Pack Only

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Fujitsu offers support for Fujitsu and Partner branded software products. It comprises the diagnosis of software incidents, the provision of workarounds and/or the right to receive error corrections, updates and upgrades, as applicable. Software support is provided remotely. The availability of error corrections, updates and upgrades as well as the right to receive them depends to the lifecycle policy of the respective licensor and is detailed in the software-specific Technical Appendix to the data sheet.

Fujitsu Support Pack Software is a Product Related Support contract with once-only remuneration and for a fixed contract term of 1 up to 5 years. Before expiry, the service period can be extended by purchasing a corresponding follow-on Support Pack Software.

Features		Features	
License quantity	1 license(s)	Response time	24 h
Type	On-site	Number of years	1 year(s)
Service type	Onsite Support	On-site support	✓
Service time (hours x days)	9x5	Packaging data	
		Quantity per pack	1 pc(s)

Catalog Object Cloud



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